

Take the first step to increasing customer satisfaction while decreasing peak demand.

Honeywell can provide a customized proposal that will show what a demand response program could mean for your utility. All completely free of charge. So the only thing you have to lose is your difficulty in meeting peak energy demands.



Honeywell can provide a complete turnkey demand response solution from initial planning through implementation – including marketing, local installation, service and support.

Find out more

To learn more about Honeywell demand response solutions, call **1-800-345-6770 x 615**, or visit www.honeywell.com/utility

Honeywell Smart Grid Solutions

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Honeywell UtilityPRO™

Honeywell



SMART THERMOSTAT FOR
DEMAND RESPONSE

The smart way to increase customer satisfaction while decreasing peak demand.

Honeywell

The Honeywell UtilityPRO: The leading thermostat built especially for utility-sponsored demand response programs.

A proven thermostat that can help boost customer interest for your demand response initiative

When it comes to implementing a demand response solution, the questions you face are probably not “if” or “when” as much as “how” and “with whom?” Honeywell has answers to all your questions. As a global technology leader in demand response, Honeywell knows how to implement effective, turnkey demand response solutions that are successful in building high customer enrollment and satisfaction, and ultimately deliver the needed kilowatt savings.

Installed in leading utility programs, based on tested technology

Our UtilityPRO demand response thermostat is based on Honeywell’s award-winning programmable thermostat – the #1 best-selling premium thermostat in North America. Since its introduction, no thermostat has won more awards, industry recognition and customers.

Honeywell has enhanced this popular thermostat with added features and functionality that make it the perfect backbone of a



The sleek Honeywell UtilityPRO™ demand response thermostat is packed with customer-friendly features and a large, easy-to-read backlit touchscreen display that makes programming a snap.



The installation of UtilityPro is fast and easy.

successful demand response solution, combining a top-of-the-line customer interface with full demand response functionality.

All of which allows the opportunity to launch a demand response initiative with a product that has a proven track record of customer acceptance – as well as the heritage of being provided by the company that has sold more thermostats than anyone in the world.

Personalized messaging and in-home display helps you stay in touch with customers

As a smart thermostat, UtilityPRO’s in-home display provides customers with current and past energy usage and billing information. But the UtilityPRO also goes much further by enabling mobile access, online programming, and text messaging to customers. This can be done in the form of mass announcements – such as reminders to conserve energy during peak times, information about other conservation programs, or appreciation for their participation in your program.

Packed with state-of-the-art demand response functionality

The UtilityPRO smart thermostat was designed from the ground up to serve as the backbone of a successful demand response program. It allows an unprecedented amount of control to help ensure that you can manage your peak power demand while also maintaining the comfort of your customers. Honeywell has decades of customer comfort data – and

Exciting features and benefits

- Simple, customer-friendly user interface
- Large, easy-to-read backlit touchscreen display
- Flexible and readable text messaging to customers
- Individually addressable
- Personalized in-home display provides customer usage and billing information
- Web programmable
- Access via mobile devices
- State-of-the-art demand response functionality
- Accurate, precise temperature control +/- 1 degree
- Available with one-way or two-way communication (Paging, ZigBee, others)



this knowledge helped shape a wide range of highly flexible cycling, ramping and temperature control strategies. The UtilityPRO even allows you to control your customers’ air conditioning condenser and fan operation separately – so in many cases customers are not even aware that their condensers have been cycled off. No demand response thermostat on the market today offers more proven features, functionality or versatility.

The UtilityPRO smart thermostat is just part of Honeywell’s total demand response solution

As a recognized leader in the demand response industry, Honeywell has helped countless utilities across North America plan, implement and maintain successful demand response programs. We can put our decades of experience and energy management expertise to work for you at every stage of your program, from start to finish.

- **Planning** – our experts can help you plan a demand response program from the ground up, so you know what to expect in terms of costs, timelines, enrollment and results.
- **Implementation** – we can support the launch of your program with help in everything from infrastructure development to customer enrollment.
- **Installation** – our trained installation teams can provide a turnkey program that ensures timely delivery and exceptional customer acceptance.
- **Service** – we can provide service and support on an ongoing basis to help keep customer satisfaction at the highest levels.

You and Honeywell: an unbeatable combination

If you have considered implementing a demand response solution, now is the perfect time and Honeywell is the perfect provider. No one has more global energy management expertise than Honeywell.

UtilityPRO gives you all the functionality and versatility you are looking for in a demand response thermostat. And it gives your customers all the convenience and ease-of-use they will appreciate.

All of this adds up to a win-win-win situation for your utility, your customers and the environment.

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Honeywell can help you implement a demand response program to overcome generation and transmission constraints, managing peak demands quickly and cost-effectively.